

Tab 1

Terms and Conditions: **Sukhaprada Solutions LLP**

Welcome to Sukhaprada Solutions LLP. By accessing and using our website, you agree to the following terms and conditions. Please read them carefully. If you do not agree with these terms, please do not use our website.

1. Acceptance of Terms

By using our website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions and any applicable laws and regulations. Sukhaprada Solutions LLP reserves the right to update these terms from time to time, and it is your responsibility to review them periodically.

2. Use of Website

You agree to use our website for lawful purposes only and in accordance with standard commercial practices. You must not use our site to:

Engage in any unlawful activity or violate any applicable laws or regulations.

Transmit harmful or malicious content, including viruses, malware, or other harmful code.

Impersonate any person or entity or misrepresent your affiliation with any person or entity.

Interfere with the proper working of the website or any transaction being conducted on the site.

3. Intellectual Property

All content on our website including text, images, logos, graphics, and other materials—is the property of Sukhaprada Solutions LLP or its licensors and is protected by intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from any content without our prior written consent, except for personal, non-commercial use as permitted by law.

4. User Contributions

If you submit any content or materials to our website (such as testimonials, reviews, comments, or feedback), you grant us a non-exclusive, royalty-free, perpetual, and worldwide license to use, reproduce, modify, and distribute such content for marketing and business purposes. You represent and warrant that you have the rights to grant this license and that your content does not infringe any third-party rights.

5. Links to Third-Party Websites

Our website may contain links to third-party websites for your convenience. We do not endorse or take responsibility for the content or practices of these sites. Accessing and using third-party websites is at your own risk.

6. Limitation of Liability

To the fullest extent permitted by law, Sukhaprada Solutions LLP shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of our website, our products, or any content therein. We make no warranties or representations about the accuracy, reliability, or completeness of the content on our site.

7. Indemnification

You agree to indemnify and hold harmless Sukhaprada Solutions LLP, its affiliates, officers, directors, employees, and agents from any claims, damages, losses, liabilities, or expenses arising out of your use of our website, purchase of our products, or violation of these terms.

8. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of India. Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of India.

9. Refund & Return Policy

Refunds: Once a refund is accepted after inspection, the amount will be credited to the original mode of payment within 7-10 working days.

Returns: There is no Return or Exchange policy for any products once sold.

10. Shipping & Delivery Policy

Shipping Policy

Once the order is finalized, we take 1-2 days for Processing and shipping. Once product is shipped , it will take 3-5 days of delivery.

Based on delivery location, Timeline for delivery will vary.

11. Contact Information

If you have any questions or concerns regarding these Terms and Conditions, please reach out to us:

Contact number :

Email ID:

Tab 2

Thank you for choosing **Sukhaprada Solutions LLP**. Please review our policy regarding refunds, returns, shipping, and exchanges below:

1. Refunds

Once a refund request is received and the inspection process is completed, we will notify you of the approval or rejection of your refund.

- **Timeline:** If approved, the refund amount will be automatically credited to your original mode of payment.
- **Processing Period:** Please allow **7-10 working days** for the transaction to reflect in your account, depending on your bank or card issuer.

2. Returns & Exchanges

We maintain a strict policy to ensure the quality and consistency of our offerings.

- **Final Sale:** There is **no Return or Exchange** policy for any products once the sale is completed.
- We encourage customers to review their orders carefully before finalizing the purchase.

Shipping Policy

Once the order is finalized, we take 1-2 days for Processing and shipping. Once product is shipped, it will take 3-5 days of delivery.

Based on delivery location, Timeline for delivery will vary.

Tab 3

Privacy Policy: Sukhaprada Solutions LLP

Sukhaprada Solutions LLP values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website, purchase our products, or engage with our services. By using our website, you consent to the practices described in this policy.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes your name, email address, phone number, mailing address, payment information for transactions, and any other information you provide when you contact us, create an account, or register for our services.
- **Usage Data:** We collect information about your interactions with our website, such as IP address, browser type, pages visited, and the time and date of your visit.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to enhance your experience on our website and collect data about your browsing behavior.

2. How We Use Your Information

We use your information for the following purposes:

- **To Provide Services:** To process orders, manage registrations, facilitate transactions, and respond to your inquiries or requests.
- **To Communicate with You:** To send you updates, newsletters, and information about our products, services, promotions, and company events.
- **To Analyze Website Usage:** To monitor and analyze website performance and user behavior to improve our site and customer experience.
- **To Ensure Security:** To protect against unauthorized access, misuse, or fraud.

3. How We Share Your Information

We may share your information in the following circumstances:

- **With Service Providers:** We may share your information with third-party service providers who assist us in operating our website, processing payments, or managing communications and logistics.
- **For Legal Reasons:** We may disclose your information if required by law or in response to legal processes or requests from law enforcement agencies.
- **With Your Consent:** We may share your information with third parties if you provide explicit consent to do so.

4. Data Security

We implement reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

- **Access and Correction:** You have the right to access and correct your personal information held by us. You can request to update or delete your information by contacting us using the details provided below.
- **Opt-Out:** You may opt out of receiving promotional emails or communications from us by following the unsubscribe instructions in those communications or contacting us directly.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will post any updates on this page and encourage you to review the policy periodically.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

- **Email:** [Insert Email Address]
- **Contact Support Number:** [Insert Phone Number]